



Welcome to DISNEY'S POP CENTURY Resort. We are pleased that you have selected us as your vacation destination. Our entire team is ready to make your stay a memorable one.

The Directory of Services provides a listing of Guest services at DISNEY'S POP CENTURY Resort. We encourage you to use this Directory of Services as well as the News & Extras and the WALT DISNEY WORLD® Your Guide to the Magic which highlight popular dinner shows, Character dining, shopping, recreation, and other special services offered throughout the WALT DISNEY WORLD® Resort.

Sincerely,
The Cast of DISNEY'S POP CENTURY Resort

DISNEY'S POP CENTURY RESORT

NEWS CENTURY

DIRECTORY OF SERVICES

THE MOST ASKED QUESTIONS AT CHECK-IN

Where can I purchase stamps and mail letters?

Stamps may be purchased in Everything POP shopping & dining. A mailbox is located near the telephones in the Resort lobby.

What are the hours of the pools, and where do I pick up towels and life vests?

Pool hours are 7:00am to 12:00 midnight with lifeguards on duty from 10:00am until 10:00pm. TOWELS should be brought from your room. Please contact Housekeeping if you need any additional towels. LIFE VESTS are available at each of our three pools. Pool hours are subject to change seasonally.

When can I check in?

Check-in is after 3:00pm. We will obtain all pertinent information in advance of the 3:00pm check-in time. If a room is ready, a key will be issued and you are on your way.

What is Express Check-Out?

For your departure convenience, we offer Express Check-Out. If you will be paying by credit card (VISA®, MasterCard®, American Express®, Discover®, Diners Club® or JCB), we will deliver an itemized copy of your room bill to your door the morning of your departure. If you have any questions regarding your bill, you can call the Front Desk. You will not have to stop by the Front Desk to check out. You may keep your key as a souvenir of your stay at Disney's Pop Century Resort.

Where can I buy Magic Your Way Tickets?

Magic Your Way Tickets and other ticket media may be purchased at Concierge desk. You may also call the Front Desk

from the comfort of your room to add ticket media to your account. Concierge can assist you with Dinner Shows and other dining arrangements. Concierge desk is located in Classic Hall.

How do I make arrangements for dining?

Touch DINING OPTIONS on your guest room phone, or you may stop at the Concierge desk.

Where is the transportation to the Parks?

The bus stop is located in front of the main building (only minutes from your room!) Buses depart approximately every twenty minutes. We offer direct routes to Disney's Blizzard Beach Water Park, the Magic Kingdom® Park, Epcot®, Disney's Animal Kingdom® Theme Park, Disney-MGM Studios, Disney's Typhoon Lagoon Water Park, Downtown Disney® Marketplace, and Downtown Disney® Pleasure Island. These buses run from one-half hour prior to Park opening until closing.

How do I get my luggage to and from my room?

If you need assistance with your luggage, our Luggage Service continually delivers luggage during operating hours to multiple rooms based on availability, rather than individual service. For further details and/or assistance, please visit the Luggage Service desk, or touch LUGGAGE SERVICE on your Guest room phone.

Where can I get additional resort information?

Tune in to Channel 20 on your in-room TV for daily resort information and activities.



Everything POP

shopping & dining

Take a blast to the past, eat, shop, and play. Reminisce as you dine among popular retro icons (we know you'll remember them) located throughout the dining area of this cool, fun and familiar Food Court. Choose from our Fab-Four counter-service shops with a wide variety of popular dishes, including great sandwiches, fresh salads and baked goods, sweets and "Mom's Night Out" dinner specials. Or pick up something fresh from our Grab-N-Go Market. Kosher and special dietary items are available.

Classic Concoctions

"Pop" into our comfortable and convenient indoor lounge. Shake (not stir), Rock and Roll with classic cocktails, beer, wine and frozen specialty drinks. Relax and unwind – you can even sit in front of two televisions. We won't tell Mom!!

This place is DA-BOMB!!



Petals Pool Bar

Enjoy your pop culture poolside. This Petal passes the mettle because the fun and lively location offers drinks by the water. Sip on thirst-quenching cocktails and frozen specialties while you enjoy the Florida Sunshine – just outside Everything POP shopping & dining.



Disney's Pop Century Resort is a smoke-free environment except for designated outdoor smoking locations. A \$250 - \$500 room recovery fee, plus tax, will be charged for smoking in Guest rooms, on balconies, or on patios.



SERVICES

AIRLINE CHECK-IN

On your day of departure, you can check your luggage and receive your airline boarding pass right here at our Resort Airline Check-in Desk, located in the lobby. If you are departing on a domestic flight from Orlando International Airport on participating air carriers, you can check-in no less than 3 hours prior to your scheduled departure flight time (flight delays do not extend the check-in time). For more details, please visit the Resort Airline Check-in Desk.

ATM

An ATM machine is available in the main lobby of the Resort.

CHECK-IN

Check-in time is after 3:00pm. For early travelers, every effort will be made to get you settled in as soon as possible.

CHECK-OUT

Check-out time is before 11:00am. Express check-out is available to Guests with VISA®, MasterCard®, American Express®, Discover®, Diners Club® and JCB. Please inquire at the Front Desk or Touch FRONT DESK on your guest room phone.

CREDIT CARDS AND CHECK CASHING

For charges incurred during your visit, we accept VISA®, MasterCard®, American Express®, Discover®, Diners Club®, JCB, travelers' checks, cash or Disney Dollars. Personal checks drawn on United States banks, with a driver's license and current major credit card, will also be accepted. For information, Touch FRONT DESK on your guest room phone.

DISNEY'S MAGICAL EXPRESS SERVICE

If you are utilizing this service and would like assistance transporting your luggage to the motor coach departure location, please contact Luggage Service.

DISNEY VACATION CLUB

Heard the Best Kept Disney Secret? To discover more about *Disney Vacation Club* membership, just stop by the information desk in the lobby, dial 52 from your in-room phone, or watch Channel 21.

FACSIMILE

For your convenience, facsimile services are available at Concierge. Service charges for incoming and outgoing facsimiles will be applied. For incoming facsimiles, *Disney's Pop Century* Resort facsimile number is 407938.4040. Single- and double-sided photocopying services are also available.

FIRST AID

For all emergencies, Touch 911. First Aid centers are located within the *Magic Kingdom*® Park, *Epcot*®, *Disney's Animal Kingdom*® Theme Park, and *Disney-MGM Studios* and are open during Park operating hours.

Florida Hospital Centra Care Walk-In Urgent Care Centers are open 8:00am to 12:00 midnight Monday – Friday and 8:00am to 8:00pm Saturday and Sunday. There are many convenient locations, and transportation is provided by Centra Care at no additional charge by dialing 407.239.6463. Many insurance plans are accepted.

For your safety, special containers are provided upon your request, by Housekeeping for disposal of hypodermic needles and razor blades.

In-room medical care services are also available. Touch FRONT DESK on your guest room phone for assistance.

GROCERIES/SUNDRIES

A selection of items are available at Everything POP shopping & dining in the main lobby.

HOUSEKEEPING

For special services, including bed rails, extra pillows and blankets, baby cribs (for crib safety information, please contact HOUSEKEEPING), side rails, or extra hangers Touch HOUSEKEEPING on your guest room phone. A limited number of refrigerators are available – a daily charge applies.

Towels placed on the floor or in the tub will be replaced with clean ones. If you would like to use your towels again, place them back on the towel bar. During your stay at most of our resorts, bed sheets are changed every four nights or upon request.

ICE/VENDING

Ice and vending machines are available on each floor of every building.

INTERNET SERVICE

This Resort supports mobile computing through a dataport connection on the guest room telephone, with applicable charges.

LAUNDRY AND DRY CLEANING

Coin-operated washers and dryers are located in each pool area. For valet service, laundry bags are available at Luggage Service. Same-day service is available if laundry is dropped off at Luggage Service by 8:30am. This service is available 7 days a week. Touch LUGGAGE SERVICE on your guest room phone.

LOST AND FOUND

For assistance, stop by the Front Desk or Touch HOUSEKEEPING on your guest room phone.

LUGGAGE ASSISTANCE

Luggage assistance is available via our Luggage Service department.

YOU DO NOT NEED TO BE PRESENT IN YOUR ROOM TO TAKE ADVANTAGE OF THIS SERVICE.

Reservations are recommended. Please contact us the night prior to departure to schedule a luggage pick-up by Touching LUGGAGE SERVICE on your guest room phone.

MAIL/STAMPS

There is a mailbox located in the main lobby. Postage stamps are available in Everything POP shopping & dining.

PRIVACY

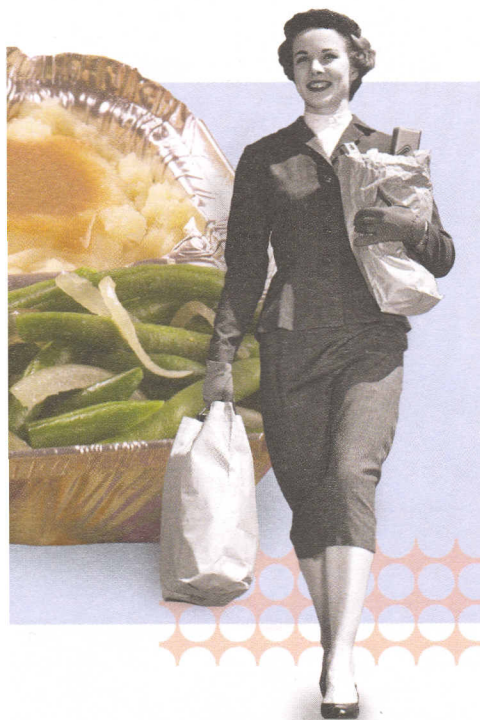
If you do not wish to be disturbed while in your room, please place the "PRIVACY PLEASE" sign on the outside of your door.

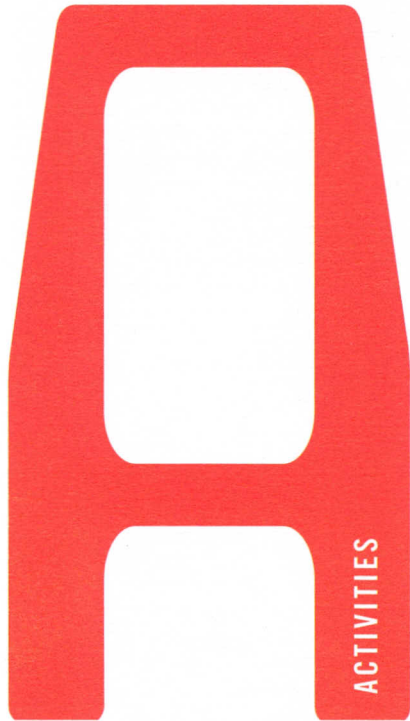
TAXI SERVICE

Dial 407.422.2222

VALUABLES

Key-operated wall safes are located in every guest room. Safekeeping boxes are also available at the Front Desk.





Purchase refillable souvenir mugs at Everything POP, shopping & dining. Refill with any non-alcoholic beverage at DISNEY'S POP CENTURY Resort beverage islands during operating hours throughout your stay.



SHOPPING

Everything POP shopping & dining provides a fun, interactive shopping experience which includes a variety of Disney clothing and souvenirs as well as necessity sundry items, film, and luggage. Located in the Main Lobby.

ARCADE

Test your skills with your family in Fast Forward Arcade. The latest in arcade game electronics is waiting for you. The arcade is located in the main lobby area across from Everything POP, shopping & dining.

SWIMMING POOLS

Our pools are open from 7 A.M. to 12 midnight with lifeguards on duty from 10 A.M. until 10 P.M. Hours are subject to change seasonally. Please observe our quiet hours from 10 P.M. to 7 A.M. TOWELS should be brought from your room. Please contact Housekeeping if you need additional towels. LIFE VESTS are available at each of our three pools. For your safety and enjoyment, diaper-age children are required to wear swim diapers or rubber pants when using any pool at the WALT DISNEY WORLD® Resort. Swim diapers are available in our merchandise location for your convenience. In consideration of others, please do not leave personal items, including pool towels, to reserve pool chairs.



Bowling Pool
Located in the 1950s area



Hippy Dippy Pool
Located in the 1960s area. Kiddie Pool is located behind the Hippy Dippy Pool



Computer Pool
Located in the 1980s/90s area

IN-LINE SKATING

Florida law does not permit in-line skating on roadways or parking lots. Please see a Resort Cast Member for information concerning appropriate in-line skating locations.

For information on boating, fishing, golf, tennis and other recreation facilities at the WALT DISNEY WORLD® Resort, Touch RECREATION on your guest room phone.

TELEPHONE DIRECTORY

	Touch
Airport Shuttle407.423.5566
AMC® 24 Movie Theatre407.298.4488
Dining	DINING OPTIONS
	.407.WDW.DINE (407.939.3463)
Dry Cleaning	LUGGAGE SERVICE
Emergencies	EMERGENCY (911)
Facsimile407.938.4040
Florist407.827.3505
Front Desk	FRONT DESK
Golf	RECREATION
Housekeeping	HOUSEKEEPING
Information	DISNEY INFORMATION
International Language Center	DISNEY INFORMATION
Kid's Nite Out407.828.0920
Limousine	LUGGAGE SERVICE
Luggage Service	LUGGAGE SERVICE
Maintenance	MAINTENANCE
Medical	FRONT DESK
Messages	MESSAGE RETRIEVAL
Operator0
Pizza Delivery7.4060
Pleasure Island	DISNEY INFORMATION
Recreation	RECREATION
Room Reservations407.W.DISNEY (407.934.7639)
Taxi Service407.422.2222
Telegrams800.325.6000
Wake-Up Call	WAKE-UP CALL
Weather	WEATHER

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