

YOUR WELCOME HOME LETTER

IMPORTANT INFORMATION ABOUT DISEMBARKING THE DISNEY MAGIC®

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard for the last 1995 nautical miles of this Western Caribbean voyage. This letter will detail all the information you need to know to make your final debarkation process in Galveston as smooth as possible.

EXPRESS WALK-OFF OPTION

(SELF-CARRY LUGGAGE DEPARTURE FROM THE SHIP—PORTER ASSISTANCE IS NOT AVAILABLE)

If you would like to be the first off the ship to maximize your time in the Galveston area, we recommend using Express Walk-Off. Express Walk-Off allows you to take all your luggage off the ship once the ship has been cleared by the local authorities. Simply keep your luggage inside your stateroom on your last evening instead of placing it outside for collection and delivery to the cruise terminal. On debarkation morning, please proceed to Rockin' Bar D on Deck 3, Forward with ALL your luggage, where you may wait comfortably for the ship to be cleared. You may depart the ship anytime after the Express Walk-Off announcement is made onboard (approximately 7:45 a.m.). After entering the cruise terminal, you will proceed directly to U.S. Customs and Border Protection. You do not need to wait for your luggage to enter the cruise terminal and there is no need to claim it inside the cruise terminal as you will already have it with you. Please note that porter service is not available for this option. Please ensure you have your Customs Form in hand. Guests who choose the option for Express Walk-Off must be within their Customs allowance and not owe any duty. Debarkation Times are approximate and are controlled by U.S. Customs and Border Protection Officials who may change or delay the debarkation procedures without a prior notification.

Additional shipwide debarkation announcements will be made for ALL Guests once all Guest luggage has been set up for collection in the baggage area of the Terminal.

BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of the cruise. If you are not planning on attending breakfast, please stop by your designated restaurant to say farewell once more. Following your breakfast, kindly proceed with your carry-on luggage to the Deck 3, Midship Gangway to debark.



LUMIERE'S

Guests on First Seating Dinner:
Guests on Second Seating Dinner:

7:00 a.m.
8:15 a.m.

7:00 a.m.
8:15 a.m.

7:15 a.m.
8:30 a.m.

Cove Cafe will be open on Debark morning from 6:30 a.m. - 8:30 a.m. for specialty coffees.

PLEASE ATTEND BREAKFAST HOURS PROMPTLY

PLEASE NOTE THAT ROOM SERVICE IS NOT AVAILABLE ON DEBARKATION MORNING

Please remember to bring your hand luggage with you to the restaurant as you may be asked to disembark the ship following breakfast.

LUGGAGE

Color-coded character luggage tags will be delivered to your stateroom on your last day onboard. This will assist you in locating your luggage in the Galveston Cruise Terminal. Please write your stateroom number, name, address and number of bags on these tags (for example, 1 of 2/2 of 2). Remove any old airline or Disney Cruise Line tags. Attach the provided tags to your luggage and place it outside your stateroom on the last night of the cruise between 8:30 p.m. and 10:30 p.m. for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:30 p.m. must be hand-carried by the Guest when disembarking the ship. We suggest that you pack all valuables such as cash, negotiable securities or other financial instruments, gold, silver, jewelry, ornaments, works of art, photographic/video/audio equipment or supplies, laptop computers, cellular phones, breakables, medicines or other valuables in your day bag. Hand luggage should be kept with you throughout your journey. As you will not have access to the luggage you place outside your stateroom tomorrow evening, please remember not to pack any items you will need on debarkation morning including clothing, valuables, medicine and citizenship documentation. Due to Federal Aviation Administration regulations, please pack all liquids and gels that exceed current allowable amounts in your check-in luggage. Your belongings will be stored and conveniently located in designated zones by character/color for easy recognition in the cruise terminal. Once you locate your luggage, if you need assistance, porters will be available to assist you. The Transportation Security Administration suggests removing all unprocessed film and cameras with undeveloped film from your luggage. It is very important that you do not pack any of your citizenship documentation. You will need to present a passport or birth certificate for each member of your family to U.S. Customs and Border Protection after you disembark the ship. You will also need your completed and signed U.S. Customs Declaration Form.

In accordance with Federal law, NO fresh fruits, vegetables, plant materials or meats of animal products may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged due to possible red mite infestation.

For guests who will continue their travels by airplane, due to TSA regulations, all alcohol must be packed in your checked luggage. The U.S. Department of Homeland Security now requires that liquids (beverages, shampoo, sun tan lotions, creams, toothpaste, hair gel, perfumes or alcohol) be excluded from Guests' hand luggage and must be hand-packed in checked luggage unless it is within the allowable amounts.

U.S. CUSTOMS AND BORDER PROTECTION

After collecting your luggage, all Guests (U.S. and Non-U.S.) in your party must present themselves for inspection with U.S. Customs and Border Protection in the terminal. Guests are required to have proof of citizenship and a U.S. Customs Declaration form (one per household) in hand, ready for inspection. To expedite the passport control process, please have the head of the household present all family documentation and the U.S. Customs Declaration form together to the U.S. Customs and Border Protection Officer.

Non U.S. Guests, entering on the Visa Waiver Program, must present their passports and the ESTA approval form.

Non U.S. Guests with Travel Visas must present their passports and the completed white I-94.

U.S. CUSTOMS ALLOWANCE

In accordance with United States Customs and Border Protection Regulations, please be aware of the following:

One Guest per family must complete a U.S. Customs Declaration Form. You will receive this form from your Stateroom Host/Hostess.

Liquor Allowance · 1 liter, per person over 21 years of age.

Duty Free Allowance · \$800 per person. NOTE: The purchase of alcohol and tobacco is included in the \$800 exemption. The items must accompany the passenger. The exemption applies to each family member residing in one household including infants.

Tobacco Allowance · 1 carton (200 cigarettes) per person over 18 years of age, and 100 cigars per person over 18 years of age. NOTE: Cuban Products (i.e. Cuban Rum or Cigars) are NOT permitted to enter the United States.

Guests who have exceeded their merchandise and/or alcohol and tobacco exemptions must report to the U.S. Customs inspector when you disembark in the terminal. Please note: Only cash will be accepted by U.S. Customs and Border Protection.

TRANSPORTATION

To George Bush Intercontinental (IAH) or the Houston Airport Marriott at George Bush Intercontinental:

If you have pre-purchased transfers to George Bush Intercontinental (IAH) or the Houston Airport Marriott at George Bush Intercontinental, the first scheduled departure from the cruise terminal is at 8:45am. The second and final departure is scheduled at 9:30am. You will claim your luggage in the cruise terminal, proceed through U.S. Customs and Border Protection, and then exit the building with your luggage to board the transportation to the airport or hotel.

To William P. Hobby Airport (HOU) or Houston Marriott South at Hobby Airport

If you have pre-purchased transfers to the William P. Hobby Airport (HOU) or Houston Marriott South at Hobby Airport, the first scheduled departure from the cruise terminal is at 9:00am. The second and final departure is scheduled at 9:45am. You will claim your luggage in the cruise terminal, proceed through U.S. Customs and Border Protection and then exit the building with your luggage to board the transportation to the airport or hotel.

To Hotel Galvez & Spa:

If you have pre-arranged transfers to the Hotel Galvez & Spa to continue your vacation, you will need to debark the ship no later than 9:00am for a 9:30am departure. You will claim your luggage in the cruise terminal, proceed through U.S. Customs and Border Protection and then exit the building with your luggage to board the transportation to your hotel.

For all the above mentioned transportation times, please allow yourself at least 25 minutes to disembark as you may experience some delays at Customs and Border Protection inspection.

SHUTTERS

Shutters will be open from 7:00 a.m. to 8:30 a.m. for photo sales only on Debark morning. ALL OTHER MERCHANDISE SHOPS WILL BE CLOSED.

YOUTH ACTIVITIES

Please remember to return your Youth Activities electronic ID wristband to Disney's Oceaneer Club or Lab, Deck 5 Midship, any time after 6:00 p.m. on your last evening prior to arriving in Galveston.

LOST AND FOUND

For your convenience, all Lost and Found items from the voyage can be found at the Lost and Found desk in the luggage hall.

SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:30 a.m. A copy of your shipboard account will be delivered to your stateroom between 5:00 a.m. and 6:00 a.m. Galveston morning.

AS A REMINDER... PLEASE HAVE YOUR KEY TO THE WORLD CARD READY AS YOU DISEMBARK THE SHIP

To expedite the passport control process, please have the head of the household present all family documentation and the U.S. Customs Declaration Form together to the U.S. Customs and Border Protection Officer. Also, please have your Key to the World Card for EACH family member ready as you disembark the ship.

Also, we kindly ask you to deposit your Comment Cards in the boxes provided at the Gangway and outside each restaurant. Please ensure your in-room safe is left open when you leave your stateroom **prior to 8:00 a.m.**

Please remember to check your stateroom, safe, cupboard and drawers to ensure you have left nothing behind.