

# WELCOME TO BARCELONA

## IMPORTANT INFORMATION ABOUT DISEMBARKING THE DISNEY MAGIC

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard the last 1319 miles of this Mediterranean voyage. This letter will detail all the information you need to know to make your final debarkation process in Barcelona as smooth as possible.

### BREAKFAST

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

Animator's Palate - 7:00 a.m. (Guests on Main Seating) & 8:15 a.m. (Guests on Second Seating)

Carioca's - 7:00 a.m. (Guests on Main Seating) & 8:15 a.m. (Guests on Second Seating)

Lumiere's - 7:00 a.m. (Guests on Main Seating) & 8:15 a.m. (Guests on Second Seating)

Please attend breakfast hours promptly.

Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

Cove Cafe will be available for speciality coffees from  
5:45 a.m. to 9:00 a.m. Deck 9, Forward.

### LUGGAGE

Character, color-coded luggage tags are provided to assist you in locating your luggage in the Barcelona terminal. Please write your stateroom number, name, address and number of bags on these tags (e.g. 1 of 2) and remove any previous airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:00 p.m. and 10:15 p.m. on the last night of the voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:15 p.m. must be hand-carried by the Guest when disembarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey.

- *Key to the World Card*
- Jewelry
- Cellular phones/ Cameras/ Laptop computers/ Tablets
- Passport/National ID Card
- Cash
- Medicines

Note: All liquids of more than 100ml will need to be packed in your luggage.

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in character, color-coded zones for easy recognition in the port terminal. Once in the terminal, porters will be available to assist you with your luggage. The porters providing this assistance are employed by an independent company, so it is customary to provide a gratuity in recognition of their service.

### TRANSPORTATION

For all Guests on the Disney Cruise Line® Air Program or those who pre-purchased transfers, motor coach transportation is available to Barcelona International Airport (Aeropuerto de Barcelona- El Prat) (BCN) upon arrival.

For Guests with hotel stays arranged by Disney Cruise Line and pre-purchased ground transfers, motor coach transportation to the Hilton Diagonal Mar and the Renaissance Barcelona Hotel is scheduled to depart the cruise terminal at 9:00 a.m.

Transfers to the Barcelona International Airport may be purchased upon disembarkation based on limited space availability. To guarantee a seat on the motor coach we strongly recommend that you pre-purchase your transfer at **Guest Services on Deck 3, Midship** prior to disembarkation. Please be prepared to present your Key to the World card for transportation confirmation. Guests who are extending their time in Barcelona should proceed to the pick-up and drop off area or taxi stand for independent transportation.

## SETTLING YOUR ONBOARD ACCOUNT

To expedite your check out, simply place a credit card on your account today if you have not already done so. Then there will be no need to visit Guest Services on debarkation morning, as your account balance will automatically be charged.

If you are planning to pay with cash or Traveler's Cheque, please settle your account at the Guest Services Desk prior to 7:30 a.m. on debarkation morning. For your convenience, a copy of your shipboard statement will be delivered to your stateroom between 5:00 & 6:00 a.m. on debarkation morning.

## YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit Disney's Oceaneer Club or Disney's Oceaneer Lab, Deck 5, Midship before 12:00 a.m. on the final night of your cruise to receive a credit. You may also choose to keep your Oceaneer Band as a unique cruise memento!

## SHUTTERS

Shutters Photo Gallery on Deck 4, Aft, will be open from 7:00 a.m. to 8:30 a.m. on debarkation morning for photo sales only.

## LOST AND FOUND

For your convenience, all lost and found items from your voyage will be located at the Lost and Found desk in the luggage hall inside the ship's terminal.

## SHIPPING ITEMS BACK HOME

DW Consigna (Delivery Warehouse), a UPS authorized dealer, will provide shipping services for Disney Cruise Line Guests. DW Consigna will be located inside the cruise terminal building during debarkation hours. Prices are determined based on items and quantity shipped. In addition to shipping services, DW Consigna also provides luggage delivery to Barcelona International Airport for Guests with late flights who would like to enjoy the city. Please allow extra time if you plan on utilizing these services.

## FOREIGN EXCHANGE

Foreign exchange services will not be available from Guest Services on debarkation morning. For your convenience, this service will be available in the embarkation lobby of the port terminal.

Be reminded that guests going ashore in port with more than 10,000 euros (or cash equivalent in any other currency), are required to declare it to customs upon arrival, or risk having it confiscated if stopped by local authorities.

## CUSTOMS ALLOWANCE

Liquor Allowance:

- 1 liter of wine
- 1 liter of alcohol

The allowance is per person over 21 years of age.

Tobacco Allowance

- 1 carton of cigarettes (200 cigarettes)
- 50 cigars

The allowance is per person over 18 years of age.

\*Each amount represents 100% of the total allowance for tobacco products and any combination of those products must not exceed 100%.

Perfume/Other Goods Allowance

- Perfume - max 100cl per guest
- Not to exceed 430 Euros (Is not cumulative for the same product - i.e. cannot have multiple bottles of perfume)

## FOR GUESTS RETURNING TO THE US

Merchandise Allowance: United States residents arriving with duty-free items are allowed to return with items valued up to \$800 per traveler onboard the ship or at any of the ports. NOTE: The purchase of Alcohol and Tobacco is limited to guests over 21 years of age, and is included in the \$800 exemption. The exemption applies to each family member residing in one household, even infants, and may be pooled within a family.

(In accordance with federal law, bringing any items manufactured in Cuba into the United States is prohibited.)

## DELTA AIRLINES CHECK IN

If you are departing Barcelona on Delta Air Lines, the Port of Barcelona is pleased to offer Delta Air Lines Check-in service which allows you to check your luggage and receive your Delta boarding passes in the port terminal luggage hall.

For Guests departing Barcelona on Delta flight #477 you must check-in for your Delta flight by **7:30 a.m.**

For Guests departing Barcelona on Delta flight #115 you must check-in for your Delta flight by **8:30 a.m.**

Guests will be subject to any applicable airline excess or overweight bag fees. On debarkation morning, representatives from Delta will be available to assist you with this service. Please disembark the ship and proceed into the luggage hall in the port terminal to collect your luggage. Following directional signs, please proceed to the Delta Air Lines Check-in area with your luggage where a Delta representative will be happy to help you. If you choose not to use this service, please have your luggage loaded onto the motor coach that you will be using for transportation to the airport.

We wish you a safe journey home and look forward to seeing you on board for another magical *Disney Cruise Line* voyage.

As a reminder, we kindly ask that you deposit your comments cards in the boxes provided outside each restaurant.

Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:15 a.m.

All Guests must disembark the ship by 9:30 a.m.